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OmniTel Communications offers Smart-Hub, our online account management system. The free SmartHub app lets you conveniently manage all aspects of your account from your mobile device:

- · View and pay your bill with us
- · Make account changes
- · Report any service troubles
- Ask questions of our customer service team
- · Connect with us on social media

It's smart to use SmartHub, since it provides a safe and secure environment for bill payments and transactions between OmniTel Communications and your financial institution. It's also a super easy way to notify us of account changes and service issues.

You can create a SmartHub account in less than three minutes. Just go to www.omnitel.biz and click on Access My Account to get started. Or call your local OmniTel office for more details.

BUSINESS SPOTLIGHT

AMERICAN TOOL AND ENGINEERING

In 2017, American Tool and Engineering (ATE) in Greene celebrated the major milestone of its 25th anniversary. Founded in 1992 by Dennis Hobson and Jerold Taylor, the family-owned business has a remarkable history of growth. ATE started with four employees and two Computer Numerical Control (CNC) machines and now has 45 employees and 13 CNC machines along with other technology.

ATE manufactures aluminum, wood, and RenShape molds for the blow mold and thermoforming industries. These molds are used to produce a wide variety of plastic parts for medical, automotive, agriculture, novelty/toy, and outdoor products. ATE also offers mold engineering and design, mold inspections with the FaroArm, mold repair and revisions, and mold delivery. It specializes in large, deep, and complex molds.

The business operates from two Greene locations — the Pattern Shop on East Traer and the larger, temperature-controlled Mold Shop on Industrial Parkway. Founders Dennis Hobson and Jerold Taylor still own ATE. Part-owners are Hobson's daughter Sonja Hobson and son Matt Hobson, who are buying into the business with plans to continue leadership of ATE after their father retires.

To keep ATE connected, OmniTel Communications provides internet service and multiple phone lines. Sonja Hobson noted, "Our internet service is fast and very reliable, which helps keep our business working efficiently. We depend on it for our servers, computers, and phones."

How would Hobson describe the customer service and support from OmniTel Communications? She replied, "We receive excellent customer service from OmniTel and a prompt response to any issues that come up. We're grateful to them."

Hobson added a message of gratitude for ATE's employees as well: "We'd like to thank our employees for their dedication and service. Our 27 years of successful growth is because of you."



